Use Case Template

**Use Case Name:**

View Rates

**Actors:**

Quality Assurance (QA) Manager

**Entry condition (Preconditions**):

The QA manager must be logged into the system

**Exit condition (Post conditions):**

The system get all the rating of students for every instructor on this department in the report

**Flow of Events:**

|  |  |
| --- | --- |
| **actors** | **system** |
| 1. QA manager selects “survey reports” option |  |
|  | 1. system displays a list of departments at the university |
| 1. QA manager selects a specific department |  |
| 1. QA manager enters the dates of the report (from date: To date) |  |
|  | 1. system checks the dates |
|  | 1. system get all the rating of students for every instructor on this department in the report |
|  |  |
|  |  |

**Exceptions**

5) invalid data: the system will displays an error

**Special Requirements**

* Robust security measures must be implemented to safeguard sensitive data.
* Access to the ratings data should be restricted to authorized Quality Assurance (QA) personnel only.
* Efficient processing of date validation and data retrieval.
* Clear error messaging to assist the QA manager in resolving any issues with date entry or data retrieval.